

October 9, 2026 S-SV EMS JPA Board Meeting

Agenda Item F-1:

- 911 Ambulance Response Times

Recommended Action:

- Informational Item

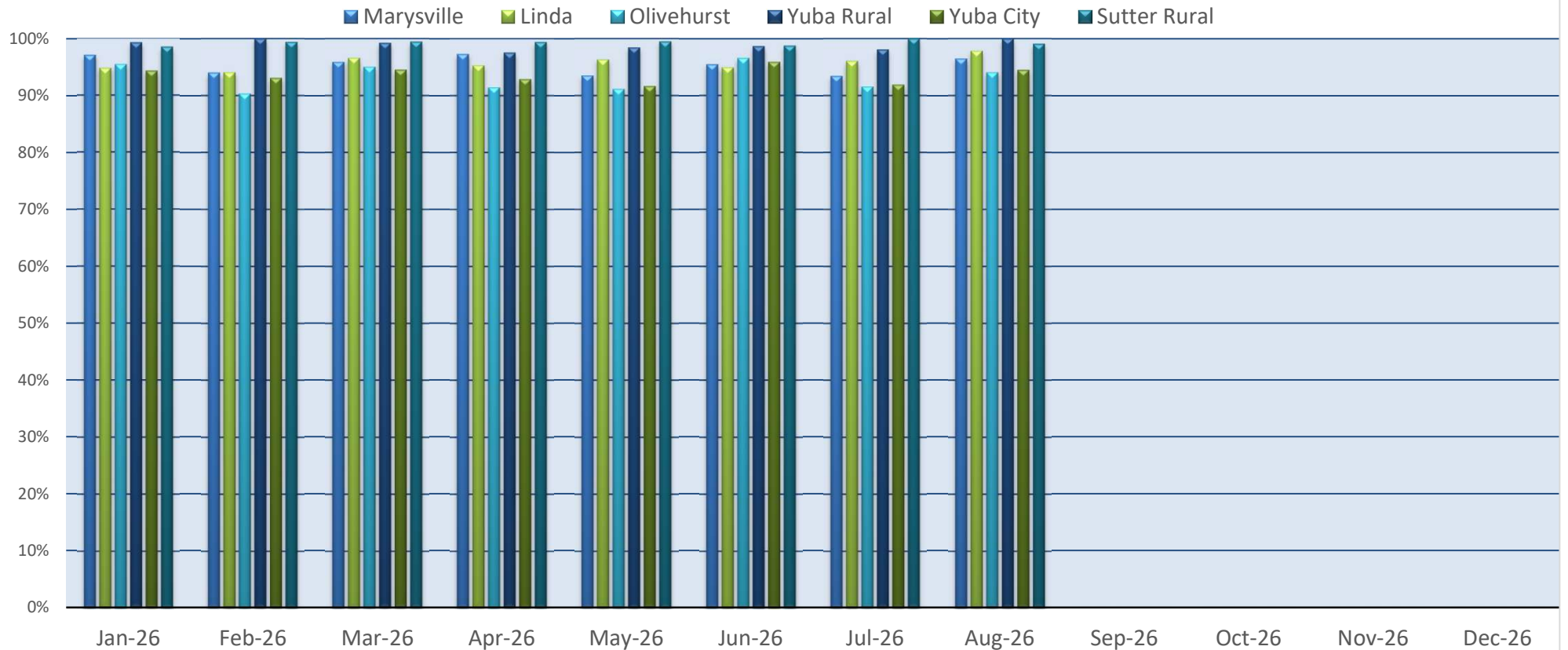
American Medical Response (AMR) Placer County Code 3 (Lights/Siren) Response Time Compliance - 2026

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Bi-County Ambulance - Response Time Compliance - 2026

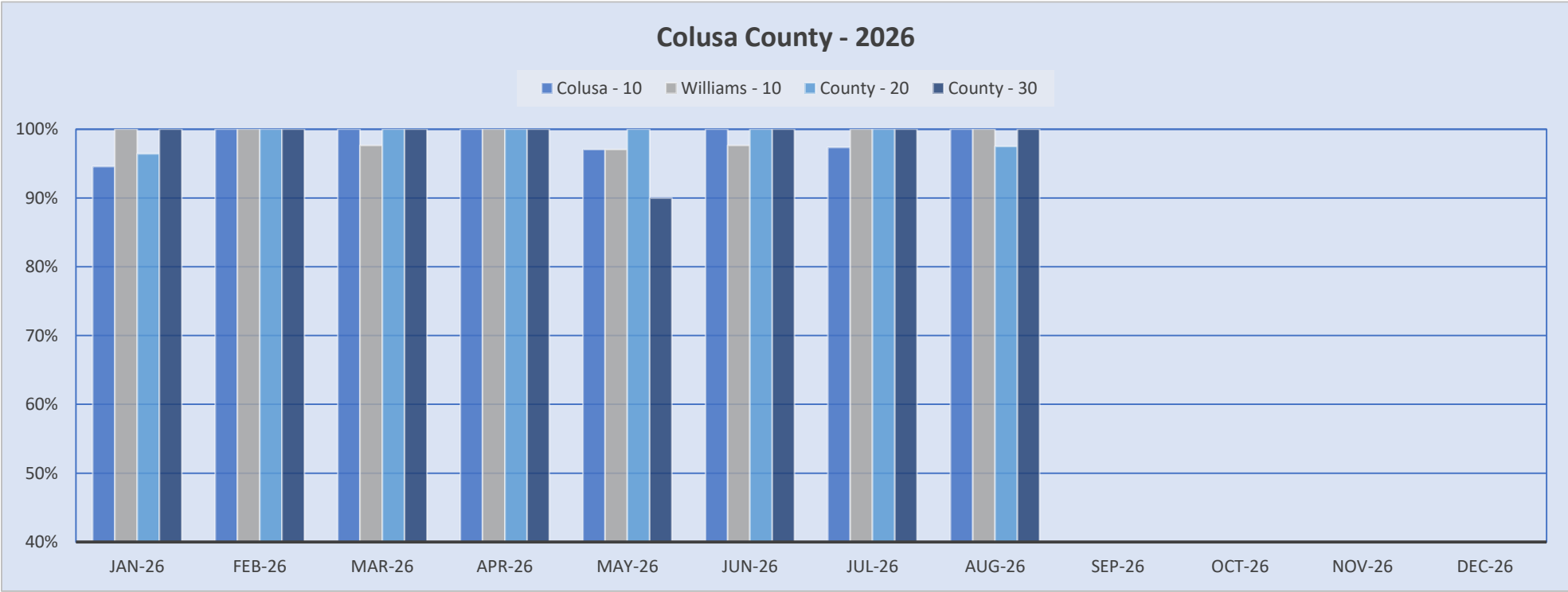
BC Amb.	Zone 1- Marysville (City) (8 Minutes)			Zone 2 - Linda (10 Minutes)			Zone 3 - Olivehurst (10 Minutes)			Zone 4 - Yuba Rural (20 Minutes)			Zone 5 - Yuba City (City) (8 Minutes)			Zone 6 - Sutter Rural (20 Minutes)			Asap - All		Code 2 Calls		Mutual Aid	Total Calls
Month	Total #	# Late	On Time %	Total #	# Late	On Time %	Total #	# Late	On Time %	Total #	# Late	On Time %	Total #	# Late	On Time %	Total #	# Late	On Time %	Total #	Avg. Response Time H:MM:SS	Total #	Avg. Response Time H:MM:SS	Total #	#
Jan-26	238	7	97%	267	14	95%	110	5	95%	136	1	99%	667	38	94%	198	3	98%	108	0:20:51	421	0:09:27	1	2146
Feb-26	201	12	94%	254	15	94%	114	11	90%	124	0	100%	593	41	93%	176	1	99%	84	0:19:10	386	0:09:48	1	1933
Mar-26	245	10	96%	297	10	97%	121	6	95%	132	1	99%	698	38	95%	189	1	99%	116	0:20:23	355	0:10:04	3	2156
Apr-26	223	6	97%	321	15	95%	117	10	91%	122	3	98%	677	48	93%	178	1	99%	106	0:20:43	382	0:11:04	2	2128
May-26	232	15	94%	325	12	96%	113	10	91%	128	2	98%	768	64	92%	195	1	99%	129	0:19:58	307	0:10:24	1	2198
Jun-26	244	11	95%	257	13	95%	117	4	97%	148	2	99%	611	25	96%	158	2	99%	144	0:20:37	370	0:10:01	3	2052
Jul-26	259	17	93%	306	12	96%	107	9	92%	157	3	98%	694	56	92%	224	0	100%	139	0:23:13	386	0:10:40	3	2275
Aug-26	257	9	96%	324	7	98%	101	6	94%	136	0	100%	635	35	94%	215	2	99%	124	0:21:18	422	0:10:35	1	2215
Sep-26																								0
Oct-26																								0
Nov-26																								0
Dec-26																								0
Total #s	1899	87	95%	2351	98	96%	900	61	93%	1083	12	99%	5343	345	94%	1533	11	99%	950		3029	0	15	17103

Bi-County Ambulance - Response Times 2026 (Code 3/Lights and Sires)



2026 - Colusa Ambulance 911 Response Data

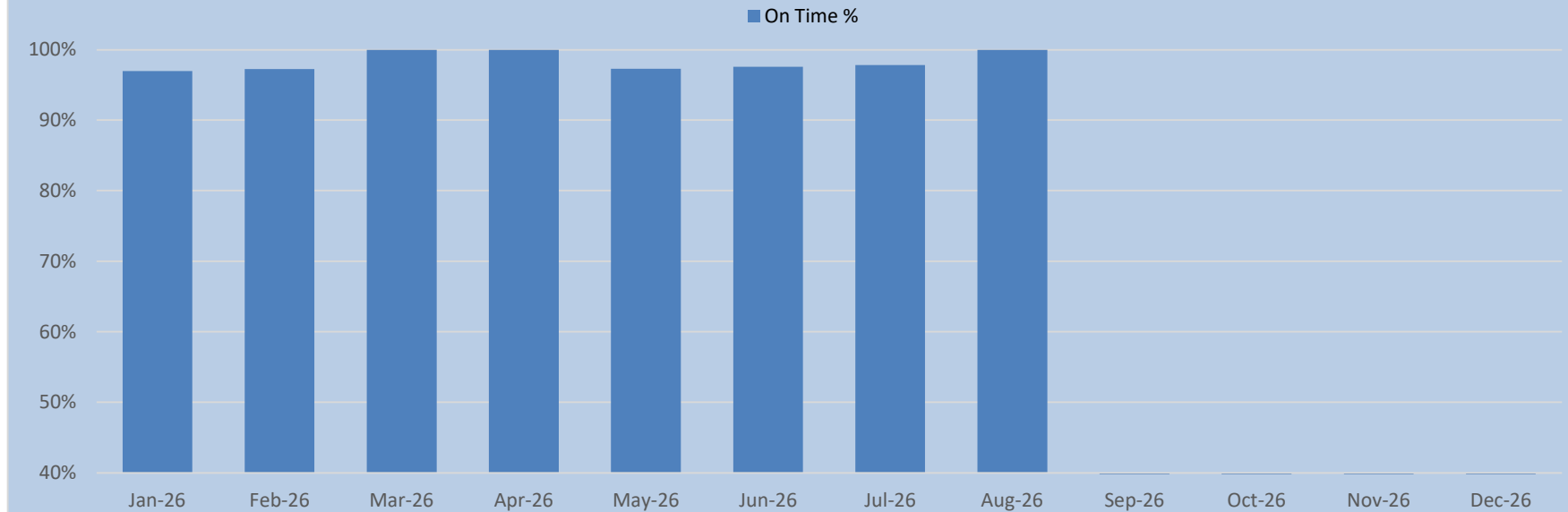
AMR	Colusa - 10 Min. 911 Calls				Williams - 10 Min. 911 Calls				County 20 - 20 Min. 911 Calls				County 30 - 30 Min. 911 Calls				ASAP Locations - 911 Calls		All Calls
Month	Total Calls	Late #	On Time %	Avg. Response Time H:MM:SS	Total Calls	Late #	On Time %	Avg. Response Time H:MM:SS	Total Calls	Late #	On Time %	Avg. Response Time H:MM:SS	Total Calls	Late #	On Time %	Avg. Response Time H:MM:SS	Total Calls	Avg Resp. Time	Total #s
Jan-26	37	2	95%	0:07:24	41	0	100%	0:05:17	28	1	96%	0:12:54	11	0	100%	0:16:52	11	0:34:32	128
Feb-26	35	0	100%	0:06:15	41	0	100%	0:07:09	25	0	100%	0:12:22	10	0	100%	0:17:35	7	0:33:13	118
Mar-26	21	0	100%	0:06:45	43	1	98%	0:06:31	43	0	100%	0:10:46	12	0	100%	0:16:55	6	0:34:13	125
Apr-26	21	0	100%	0:05:48	44	0	100%	0:05:32	20	0	100%	0:10:22	21	0	100%	0:17:12	11	0:36:42	117
May-26	34	1	97%	0:07:21	34	1	97%	0:06:02	41	0	100%	0:13:16	20	2	90%	0:18:58	5	0:38:35	134
Jun-26	40	0	100%	0:07:09	43	1	98%	0:05:59	35	0	100%	0:11:44	14	0	100%	0:15:35	9	0:28:47	141
Jul-26	38	1	97%	0:06:56	58	0	100%	0:05:49	31	0	100%	0:12:04	16	0	100%	0:15:40	7	0:34:23	150
Aug-26	32	0	100%	0:08:42	42	0	100%	0:08:31	40	1	98%	0:13:24	18	0	100%	0:16:01	8	0:39:15	140
Sep-26																			0
Oct-26																			0
Nov-26																			0
Dec-26																			0
Totals	258	4			346	3			263	2			122	2			64		1053



Foresthill Fire Protection District (FHFPD) - Response Time Compliance - 2026

FHFPD	FHFPD 15 Min. ALS Ambulance Response Zone			Average 15 Min. Zone Response Time	Wilderness Response Zone (ASAP)	Average Wilderness Zone Response Time	AMR Mutual Aid Responses to FHFPD	Average AMR Mutual Aid Response Time	Multiple Pt. Incidents	Total Calls (excludes AMR & Multiple Pt. Incidents)
Month	Total Calls	# Late	On Time %	H:MM:SS	Total # of Calls	H:MM:SS	#	H:MM:SS	#	#
Jan-26	33	1	97.0%	0:07:44	0	NA	1	00:12:26	0	33
Feb-26	36	1	97.2%	0:09:03	3	0:17:11	1	00:23:49	0	39
Mar-26	30	0	100.0%	0:08:41	4	0:21:36	0	NA	0	34
Apr-26	34	0	100.0%	0:09:32	7	0:23:30	0	NA	0	41
May-26	37	1	97.3%	0:08:45	2	0:51:56	2	0:17:03	0	39
Jun-26	41	1	97.6%	0:08:19	8	0:31:07	1	00:25:31	0	49
Jul-26	46	1	97.8%	0:07:29	2	0:18:52	6	0:24:36	0	48
Aug-26	34	0	100.0%	0:08:11	2	0:27:10	0	NA	0	36
Sep-26										0
Oct-26										0
Nov-26										0
Dec-26										0
Total #s	291	5	98.3%		28		11		0	319

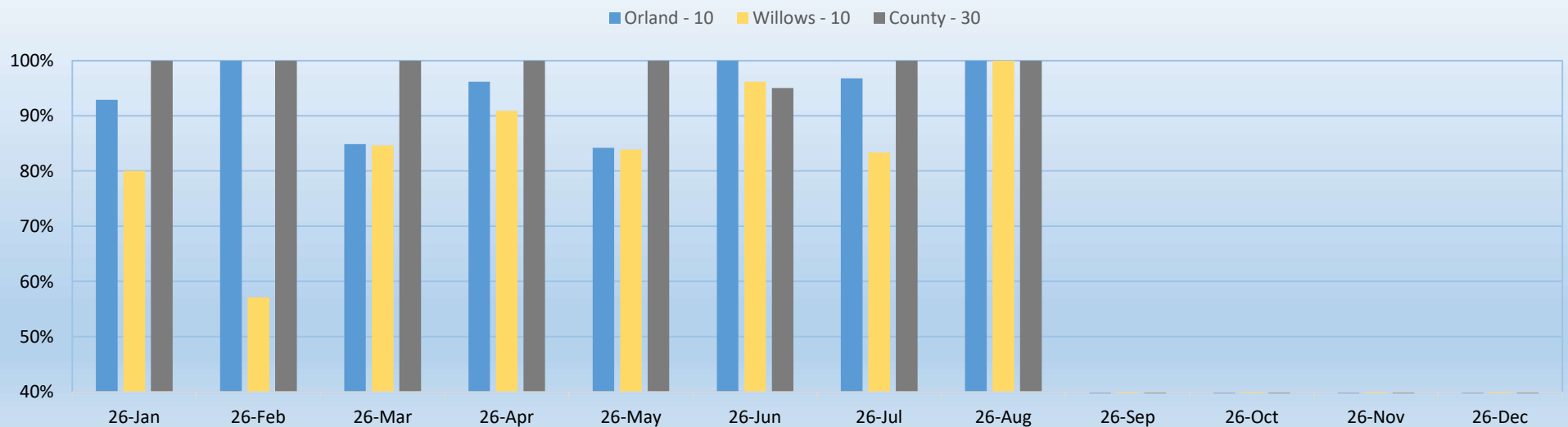
Foresthill Fire Protection District - 15 Minute Zone - 2026



Glenn County - 911 Response Report - 2026

Month	City of Orland Code 3 10 Minutes				City of Willows Code 3 10 Minutes				All Other Glenn County Areas Code 3 30 Minutes				All Glenn County Areas Code 2		Mutual Aid To Adjacent Counties	Mutual Aid From Adjacent Counties	Total Calls
	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	Avg. Resp. Time	# of Calls	# of Calls	#
Jan-26	28	2	93%	07:33	35	7	80%	07:20	51	0	100%	15:28	131	10:30	2	4	251
Feb-26	38	0	100%	06:03	21	9	57%	12:10	44	0	100%	13:54	130	09:24	5	8	246
Mar-26	33	5	85%	06:47	26	4	85%	08:32	49	0	100%	12:06	131	10:14	2	2	243
Apr-26	26	1	96%	05:19	22	2	91%	06:51	39	0	100%	13:57	140	09:22	1	2	230
May-26	38	6	84%	07:23	31	5	84%	07:45	45	0	100%	12:54	147	10:20	5	3	269
Jun-26	39	0	100%	05:51	26	1	96%	06:18	40	2	95%	12:39	137	09:35	4	4	250
Jul-26	31	1	97%	06:01	30	5	83%	07:43	37	0	100%	11:43	125	09:30	1	1	225
Aug-26	36	0	100%	06:00	35	0	100%	05:57	47	0	100%	14:11	130	09:22	0	4	252
Sep-26																	0
Oct-26																	0
Nov-26																	0
Dec-26																	0
Totals	269	15			226	33			352	2			1071		20	28	1966

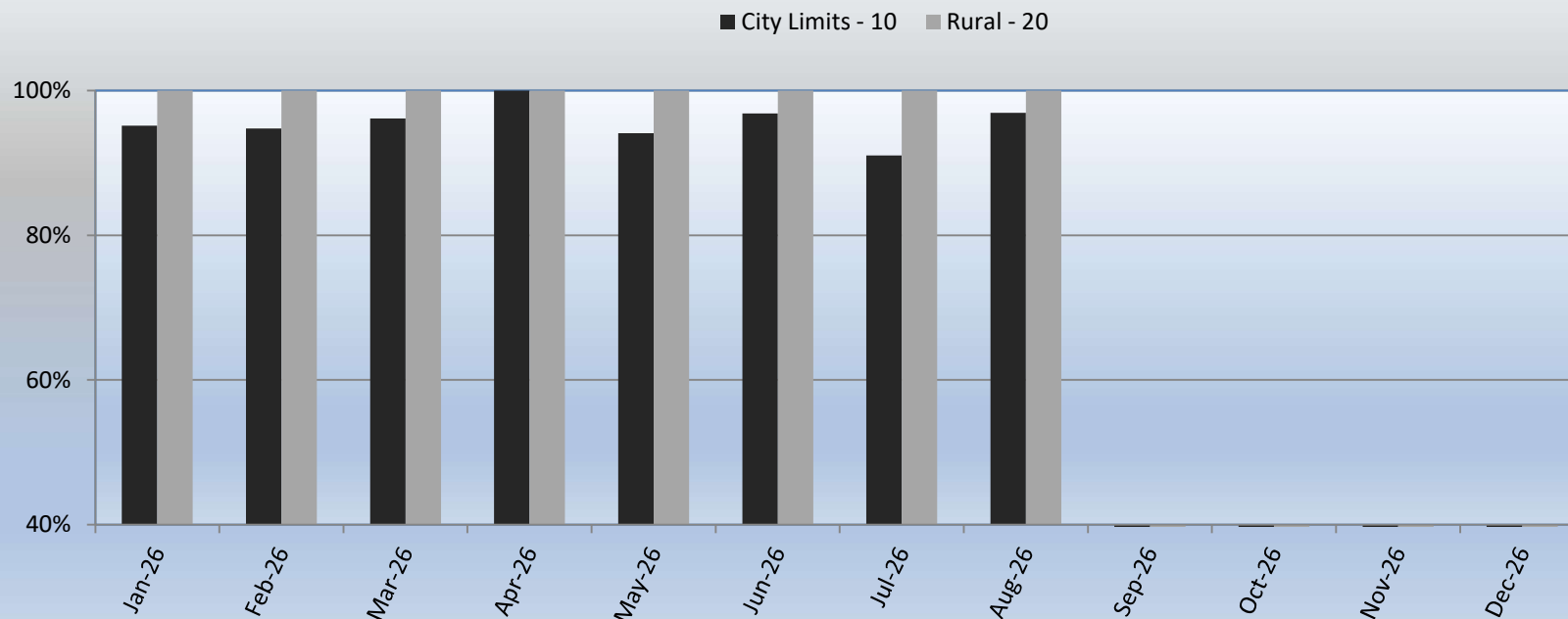
Glenn County - Response Report 2026



NTFPD - Response Time Compliance - 2026

NTFPD	NTFPD City Limits - 10 Minute - Code 3				NTFPD Rural - 20 Minutes - Code 3				NTFPD City Limits - Code 2		NTFPD Rural Code 2		Meeks Bay	ASAP ALL Calls	Other Ski Areas	IFT Calls	Total # of Calls - No IFT
Month	# of Calls	# Late	On Time %	Avg. Response Time	# of Calls	# Late	On Time %	Avg. Response Time	# of Calls	Avg. Response Time	# of Calls	Avg. Response Time	# of Calls	# of Calls	# Of Calls	# of Calls	#
Jan-26	41	2	95%	0:07:12	20	0	100%	0:08:26	16	0:07:02	7	0:09:55	2	0	56	1	142
Feb-26	38	2	95%	0:08:13	14	0	100%	0:07:21	17	0:08:40	4	0:14:52	3	0	63	33	139
Mar-26	26	1	96%	0:05:27	17	0	100%	0:08:34	8	0:04:53	4	0:09:07	3	0	59	0	117
Apr-26	30	0	100%	0:05:18	3	0	100%	0:07:44	9	0:06:04	2	0:08:15	2	1	27	45	74
May-26	51	3	94%	0:06:03	1	0	100%	0:09:57	16	0:06:18	1	0:12:00	2	1	15	0	87
Jun-26	63	2	97%	0:06:12	7	0	100%	0:07:22	20	0:08:47	1	0:06:44	1	1	19	46	112
Jul-26	78	7	91%	0:06:24	10	0	100%	0:07:51	31	0:08:32	6	0:12:15	5	7	17	2	154
Aug-26	65	2	97%	0:05:29	14	0	100%	0:07:10	29	0:08:04	2	0:07:07	8	2	8	55	128
Sep-26																	
Oct-26																	
Nov-26																	
Dec-26																	
Total #s	392	19			86	0			146		27		26	12	264	182	953

NTFPD - Response Time Compliance - **CODE 3 RESPONSES ONLY** - 2026

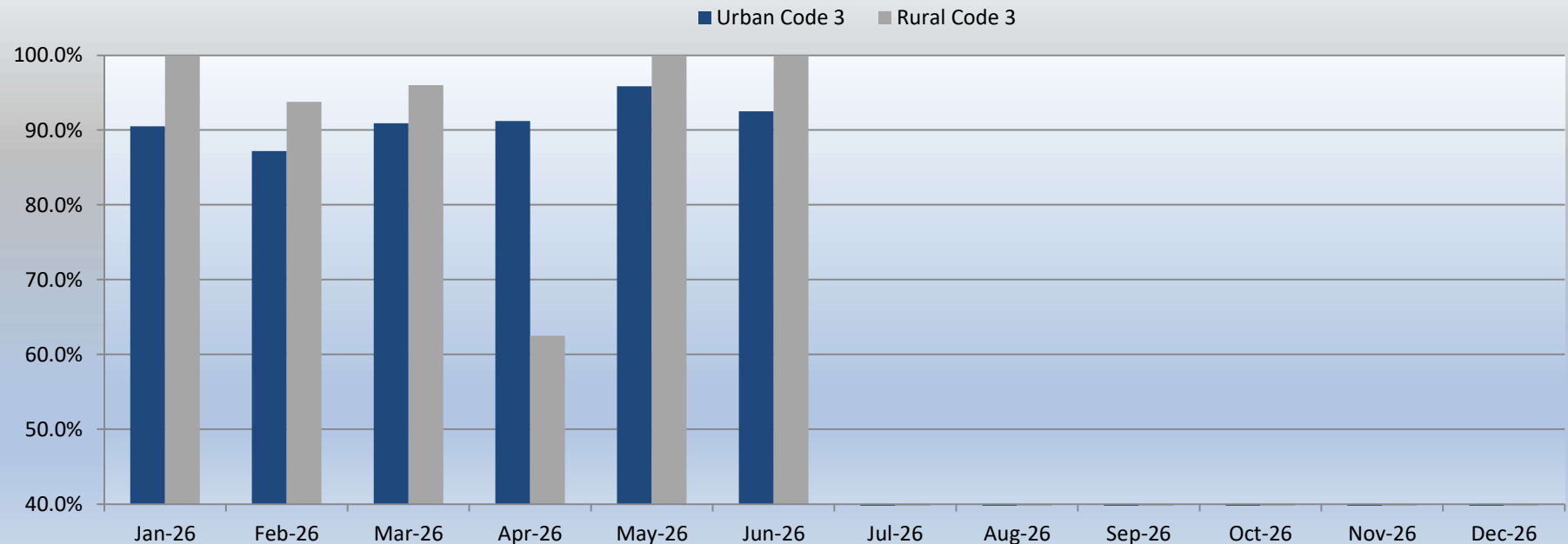


Penn Valley Fire Protection District - Response Time Compliance - 2026

PVFPD	Urban Code 3 - 10 Minutes				Rural Code 3 - 20 Minutes				Urban - Code 2		Rural - Code 2		ASAP All Calls	Rough and Ready		Mutual Aid Provided	Mutual Aid Received		Total # of Calls (excludes Mutual Aid Rec)
Month	# of Calls	# Late	On Time %	Avg. Response Time	# of Calls	# Late	On Time %	Avg. Response Time	# of Calls	Avg. Response Time	# of Calls	Avg. Response Time	# of Calls	# of Calls	Avg. Response Time	#	# of Calls	Avg. Response Time	#
Jan-26	42	4	90%	0:07:46	18	0	100%	0:10:50	20	0:08:22	3	0:18:32	4	8	0:07:30	4	2	0:12:45	99
Feb-26	39	5	87%	0:07:44	16	1	94%	0:12:33	15	0:10:17	5	0:18:05	1	6	0:15:06	8	5	0:19:20	90
Mar-26	55	5	91%	0:07:00	25	1	96%	0:12:10	12	0:11:00	5	0:17:29	1	13	0:07:55	5	3	0:18:41	116
Apr-26	34	3	91%	0:07:32	8	3	63%	0:17:20	16	0:08:27	4	0:16:30	2	5	0:11:20	5	1	0:16:54	74
May-26	48	2	96%	0:07:02	25	0	100%	0:10:13	21	0:08:07	6	0:12:27	7	3	0:05:09	5	4	0:19:41	115
Jun-26	40	3	93%	0:07:13	22	0	100%	0:10:33	16	0:07:23	5	0:14:57	5	8	0:12:04	5	2	0:12:40	101
Jul-26																			0
Aug-26																			0
Sep-26																			0
Oct-26																			0
Nov-26																			0
Dec-26																			0
Total #s	258	22	91.5%		114	5	95.6%		100		28		20	43		32	17		595

= Exemption given

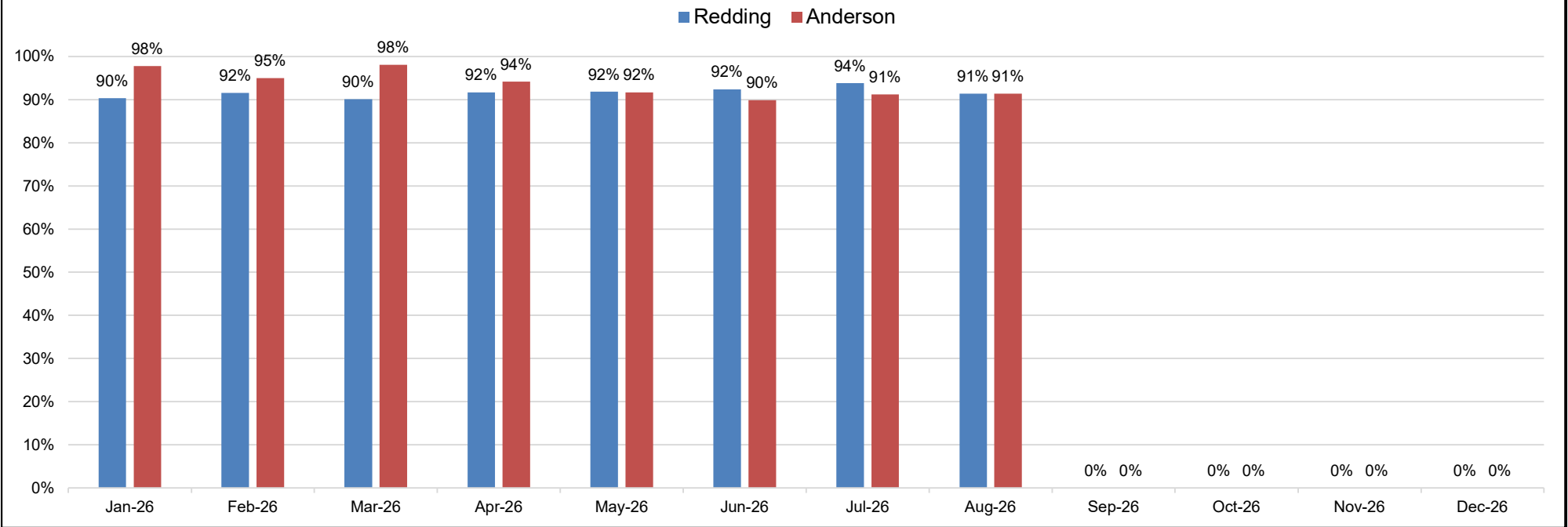
PVFPD - Response Time Compliance - **CODE 3 RESPONSES ONLY** - 2026



Shasta County - Response Report - 2026 (AMR & Mercy Redding Ambulance Combined)

	City Of Redding 10 Min./90%				City Of Anderson 10 Min./90%				Shasta County All Other 30 Min./90%				City of Redding Code 2 Calls		City of Anderson Code 2 Calls		Shasta County 30 Code 2 Calls		Mutual Aid Calls	ASAP Calls	Total Calls Per Month
Month	Total Calls	Late Calls	On Time %	Average Response Time H:MM:SS	Total Calls	Late Calls	On Time %	Average Response Time H:MM:SS	Total Calls	Late Calls	On Time %	Average Response Time H:MM:SS	Total Calls	Average Response Time H:MM:SS	Total Calls	Average Response Time H:MM:SS	Total Calls	Average Response Time H:MM:SS	Total Calls	Total Calls	Total Calls
Jan-26	878	85	90%	0:07:11	91	2	98%	0:06:22	313	2	99%	0:11:24	453	0:10:30	46	0:12:36	131	0:16:42	14	35	1961
Feb-26	817	69	92%	0:07:10	80	4	95%	0:07:42	278	5	98%	0:11:34	468	0:07:11	34	0:11:43	126	0:15:29	24	38	1865
Mar-26	921	91	90%	0:07:25	104	2	98%	0:09:10	326	5	98%	0:11:55	497	0:10:28	51	0:12:41	132	0:16:29	22	36	2089
Apr-26	898	75	92%	0:07:01	103	6	94%	0:07:15	337	0	100%	0:11:24	487	0:10:18	52	0:11:03	135	0:16:21	18	39	2069
May-26	870	71	92%	0:07:01	96	8	92%	0:08:17	348	7	98%	0:11:53	471	0:10:14	52	0:12:18	134	0:15:39	24	29	2024
Jun-26	922	70	92%	0:07:23	129	13	90%	0:07:16	337	9	97%	0:13:06	490	0:10:18	53	0:11:33	136	0:16:43	24	28	2119
Jul-26	926	57	94%	0:07:16	114	10	91%	0:07:33	312	3	99%	0:12:57	476	0:09:54	60	0:11:00	128	0:15:12	9	22	2047
Aug-26	907	78	91%	0:07:12	128	11	91%	0:06:38	381	2	99%	0:12:04	470	0:10:13	39	0:12:25	133	0:15:41	28	35	2121
Sep-26																					0
Oct-26																					0
Nov-26																					0
Dec-26																					0
Totals:	7139				845				2632				3812		387		1055			262	16295

Code 3 Emergent Responses Only



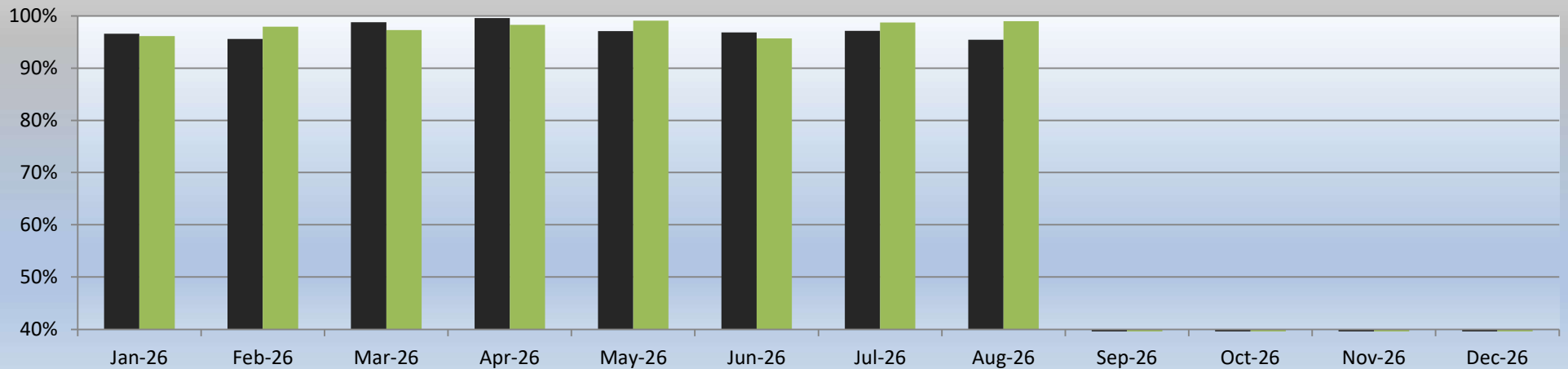
Sierra Nevada Ambulance - Response Time Compliance - 2026

SNA	Grass Valley/Nevada City - Code 3 (10 Minutes)				Sierra Nevada Rural - Code 3 (20 Minutes)				Grass Valley/Nevada City - Code 2 (18 Minutes)				Sierra Nevada Rural - Code 2 (40 Minutes)				ASAP (All)	Mtl Aid	IFT Calls	Total # of Calls
Month	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# of Calls	# of Calls	#
Jan-26	234	8	97%	06:00	207	8	96%	0:11:24	112	0	100%	07:31	63	0	100%	12:22	28	6	205	855
Feb-26	203	9	96%	06:02	193	4	98%	0:11:02	95	0	100%	08:06	63	0	100%	14:42	17	8	209	788
Mar-26	249	3	99%	05:45	220	6	97%	0:10:49	110	0	100%	07:50	74	0	100%	11:57	21	8	205	887
Apr-26	236	1	100%	05:45	232	4	98%	0:10:19	101	0	100%	07:19	87	0	100%	13:27	17	3	171	847
May-26	275	8	97%	05:48	224	2	99%	0:10:39	110	0	100%	07:44	68	0	100%	13:13	30	6	227	940
Jun-26	285	9	97%	05:53	233	10	96%	0:11:02	121	0	100%	07:31	66	0	100%	13:31	27	8	210	950
Jul-26	279	8	97%	05:59	238	3	99%	0:11:08	109	0	100%	08:02	78	0	100%	14:50	31	10	231	976
Aug-26	286	13	95%	06:19	253	6	98%	0:11:11	100	1	99%	07:49	66	0	100%	12:56	27	11	242	985
Sep-26																				0
Oct-26																				0
Nov-26																				0
Dec-26																				0
Total #s	2047	59			1800	43			858	1			565	0			198	60	1700	7228

= Exemption given

SNA - Response Time Compliance - CODE 3 RESPONSES ONLY - 2026

■ Grass Valley/Nevada City - 10 Min. ■ Nevada County Rural - 20

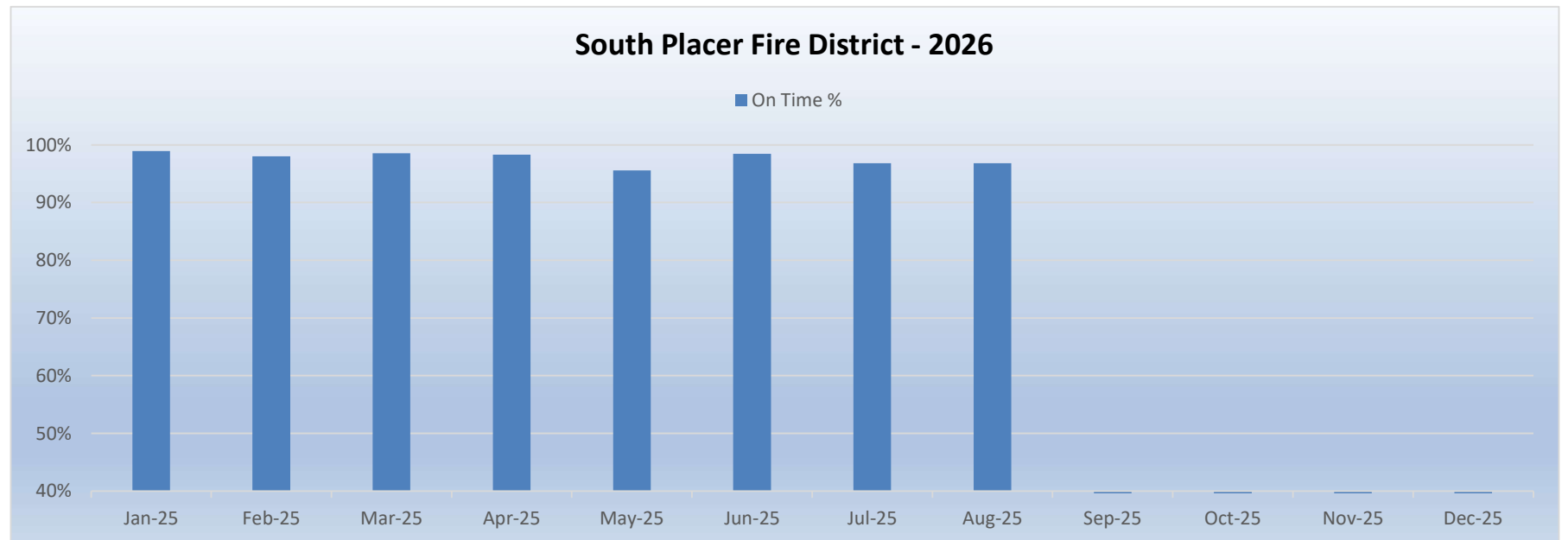


Siskiyou County - 2026 Response Data

Siskiyou County	Total # 1st QTR 2026	Avg. Per Day	Avg. Response Time	90th %	Total # 2nd QTR 2026	Avg. Per Day	Avg. Response Time	90th %	Total # 3rd QTR 2026	Avg. Per Day	Avg. Response Time	90th %	Total # 4th QTR 2026	Avg. Per Day	Avg. Response Time	90th %
All Other County	241	3	0:18:40	0:30:11	253	3	0:18:47	0:29:50								
ASAP	17	0	0:42:23	0:57:28	26	0	0:40:18	0:54:04								
Dunsmuir	65	1	0:14:16	0:19:31	59	1	0:14:26	0:18:59								
Etna/Ft. Jones	38	0	0:15:11	0:24:11	56	1	0:20:05	0:43:44								
Happy Camp	28	0	0:15:38	0:31:13	49	1	0:26:13	0:59:30								
Lake Shastina	36	0	0:19:47	0:26:41	23	0	0:17:38	0:26:12								
Montague	19	0	0:15:49	0:19:26	26	0	0:15:04	0:18:59								
Mt. Shasta	117	1	0:08:32	0:13:20	130	1	0:08:05	0:13:40								
Weed	96	1	0:10:57	0:19:32	98	1	0:09:51	0:17:36								
Yreka	408	5	0:09:43	0:14:04	375	4	0:09:38	0:13:08								
Totals:	1065	12			1095	12			0	0			0	0		

South Placer Fire District (SPFD) - Response Compliance - 2026

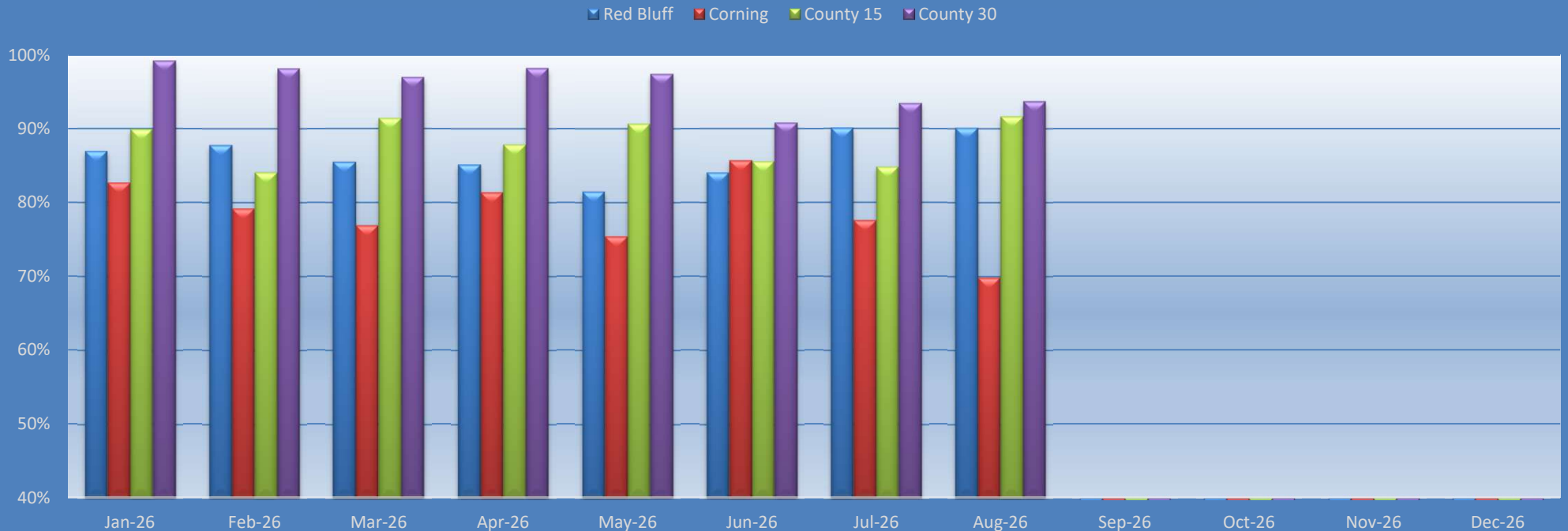
Month	Total Responses	Total Late Responses (>10 Min. First ALS)	On Time %	Average Response Time (Ambulance)	SPFD Automatic Aid & Mutual Aid to AMR & Folsom Lake	Average Automatic Aid & Mutual Aid Response Time	AMR Mutual Aid to SPFD	Average AMR Mutual Aid to SPFD Response Time	Total Calls (Excludes Mutual Aid from AMR)
Jan-25	186	2	99%	0:06:02	81	0:07:20	3	0:12:09	267
Feb-25	152	3	98%	0:06:02	54	0:06:45	10	0:07:03	206
Mar-25	207	3	99%	0:06:04	59	0:06:44	8	0:09:48	266
Apr-25	175	3	98%	0:06:28	74	0:07:26	4	0:13:45	249
May-25	181	8	96%	0:06:38	54	0:07:25	3	0:08:31	235
Jun-25	191	3	98%	0:06:12	58	0:07:38	2	0:08:39	249
Jul-25	188	6	97%	0:06:43	69	0:07:25	3	0:10:16	257
Aug-25	250	8	97%	0:06:24	20	0:09:38	27	0:11:30	270
Sep-25									0
Oct-25									0
Nov-25									0
Dec-25									0
Totals:	1530	36			469		60		1999



St. Elizabeth Ambulance - Response Time Compliance - 2026

St. E's	City of Red Bluff (City Limits) - 10 Min. Zone				City Of Corning (City Limits) - 10 Min. Zone				Tehama County - 15 Min. Zone				Tehama County - 30 Min. Zone				Code 2 Calls - City 10	Avg. Resp. Time Min.	Code 2 Calls - County 15 & 30	Avg. Resp. Time Min.	# of ASAP Calls ALL	Mut. Aid	Total #'s
Month	# of Calls	# Late	Comp. %	Avg. Resp. Time	# of Calls	# Late	Comp. %	Avg. Resp. Time	# of Calls	# Late	Comp. %	Avg. Resp. Time	# of Calls	# Late	Comp. %	Avg. Resp. Time	# of Calls	Avg.	# of Calls	Avg.	#	#	#
Jan-26	238	31	87%	0:07:51	52	9	83%	0:08:14	119	12	90%	0:10:46	126	1	99%	0:16:15	19	0:08:12	17	0:18:25	10	4	585
Feb-26	246	30	88%	0:07:30	77	16	79%	0:08:08	107	17	84%	0:10:49	109	2	98%	0:17:27	22	0:10:33	23	0:16:17	27	6	617
Mar-26	221	32	86%	0:07:14	65	15	77%	0:08:14	105	9	91%	0:10:17	99	3	97%	0:16:37	16	0:10:05	12	0:16:02	13	5	536
Apr-26	229	34	85%	0:07:12	43	8	81%	0:07:18	107	13	88%	0:10:23	111	2	98%	0:16:29	21	0:10:25	24	0:16:48	24	6	565
May-26	227	42	81%	0:07:58	57	14	75%	0:08:32	118	11	91%	0:10:08	116	3	97%	0:16:03	23	0:09:35	12	0:14:56	29	4	586
Jun-26	226	36	84%	0:07:57	56	8	86%	0:07:20	104	15	86%	0:11:01	109	10	91%	0:18:49	17	0:09:19	24	0:15:52	29	8	573
Jul-26	232	23	90%	0:07:13	58	13	78%	0:08:15	145	22	85%	0:11:00	152	10	93%	0:18:18	25	0:10:46	29	0:18:45	29	13	683
Aug-26	263	26	90%	0:07:10	63	19	70%	0:08:42	132	11	92%	0:10:01	143	9	94%	0:16:55	21	0:09:57	20	0:19:28	33	3	678
Sep-26																							0
Oct-26																							0
Nov-26																							0
Dec-26																							0
Totals:	1882	254			471	102			937	110			965	40			164		161		194	49	4823

St. Elizabeth Ambulance - Code 3 Responses Only - 2026



Truckee Fire - Response Time Compliance - 2026

Truckee Fire	Truckee Town Limits - 10 Minute - Code 3				Truckee Rural - 20 Minutes - Code 3				Truckee Town Limits - Code 2		Truckee Rural - Code 2		ASAP ALL Calls	IFT Calls	Total # of Calls
Month	# of Calls	# Late	On Time %	Avg. Response Time	# of Calls	# Late	On Time %	Avg. Response Time	# of Calls	Avg. Response Time	# of Calls	Avg. Response Time	# of Calls	# of Calls	#
Jan-26	48	3	93.8%	0:07:31	101	4	96.0%	0:13:26	12	0:08:47	34	0:12:51	14	67	276
Feb-26	32	2	93.8%	0:06:49	74	0	100.0%	0:13:25	13	0:06:51	21	0:16:45	9	6	155
Mar-26	39	1	97.4%	0:06:46	47	0	100.0%	0:14:02	14	0:08:20	13	0:12:45	8	64	185
Apr-26	37	1	97.3%	0:06:25	38	0	100.0%	0:10:15	15	0:08:24	9	0:13:07	10	9	118
May-26	41	0	100.0%	0:06:11	24	0	100.0%	0:12:17	15	0:08:35	6	0:12:27	15	54	155
Jun-26	47	2	95.7%	0:06:08	32	0	100.0%	0:10:52	22	0:08:53	8	0:11:13	20	7	136
Jul-26	65	3	95.4%	0:07:12	59	2	96.6%	0:12:32	23	0:07:47	12	0:11:24	29	80	268
Aug-26	57	2	96.5%	0:06:51	49	1	98.0%	0:10:44	20	0:08:25	23	0:13:19	29	3	181
Sep-26															0
Oct-26															0
Nov-26															0
Dec-26															0
Total #s	366	14	96.2%		424	7	98.3%		134		126		134	290	1474

Truckee Fire - Response Time Compliance - CODE 3 RESPONSES ONLY - 2026

