

Sierra – Sacramento Valley EMS Agency Program Policy

S-SV EMS Agency Organizational Chart & Staff Responsibilities



Effective: 10/09/2026

Next Review: As Needed

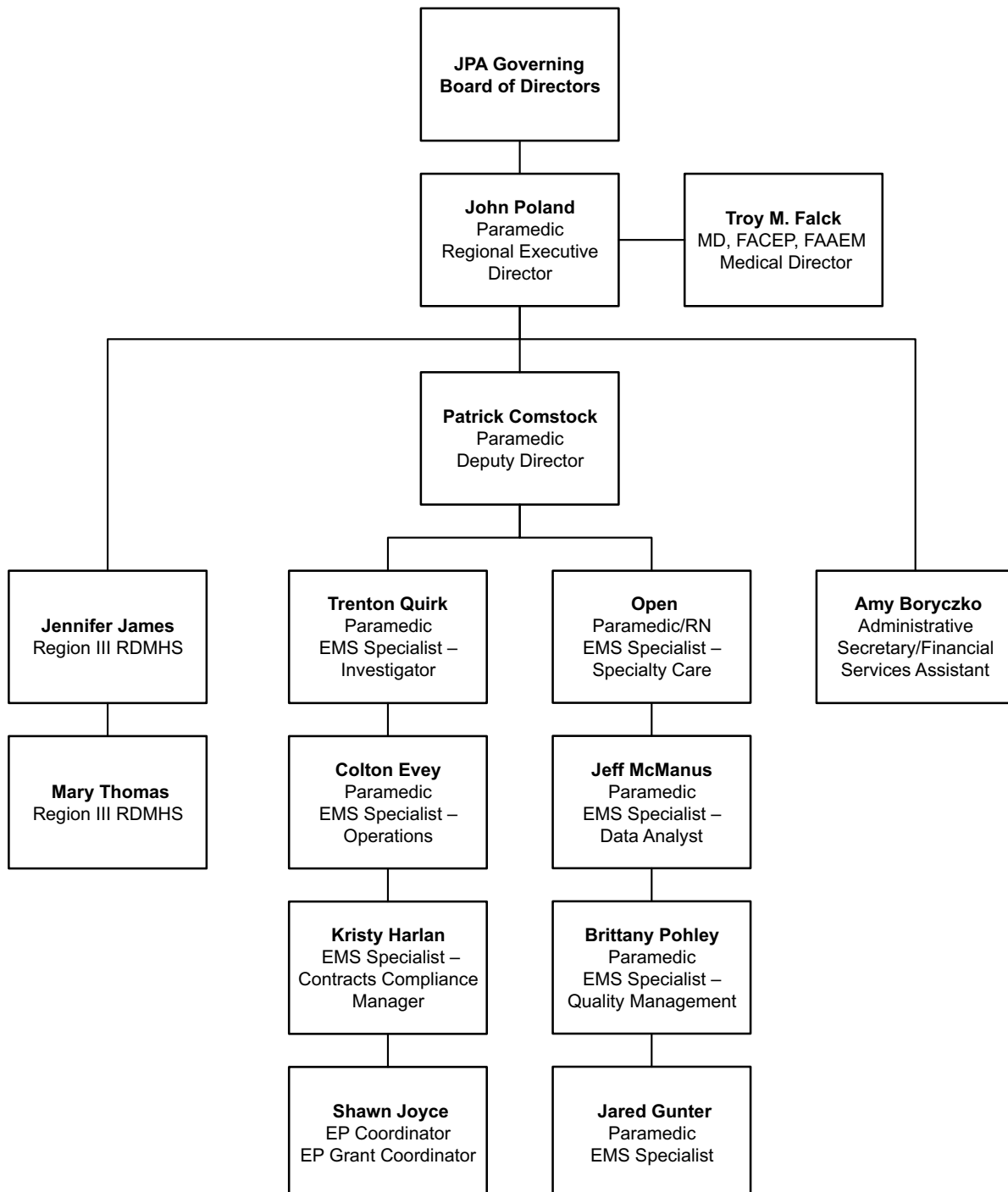
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Approval: Troy M. Falck, MD – Medical Director

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Approval: John Poland – Executive Director

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Staff Name, Title, Contact Info	Primary S-SV EMS Agency Responsibilities
John Poland, Paramedic Regional Executive Director John.Poland@ssvems.com (916) 625-1719	• Primary member county BOS, CAO & PHO contact • Primary hospital administration contact • S-SV EMS Agency & employee management/oversight • S-SV EMS Agency contracts • S-SV EMS Agency fiscal management • EMS Plans • EMS system policies/protocols • MHOAC • Oversight of the Region III RDMHC/S Program
Troy M. Falck, MD Medical Director Troy.Falck@ssvems.com (916) 625-1715	• Medical control, direction, & oversight of the EMS system & prehospital EMS personnel • Assist with development/approval of EMS system policies/protocols
Patrick Comstock, Paramedic Deputy Director Patrick.Comstock@ssvems.com (916) 625-1714	• Oversight of S-SV EMS Agency clinical and operational programs • Oversight of RFPs, provider agreements, & provider permits • EMCC/EMAG & HPP/HCC liaison • Oversight of S-SV EMS data and patient registry systems • Direct supervision of Agency employees
Amy Boryczko Administrative Secretary/ Financial Services Assistant Amy.Boryczko@ssvems.com (916) 625-1712	• Administrative Secretary to the Regional Executive Director & secretarial support for other Agency employees • JPA Governing Board Clerk • Clerical support for HPP & other grant activities • Assist with Agency fiscal management • Placer County Auditor-Controller's Office liaison
Jennifer James Region III RDMHS Jennifer.James@ssvems.com (916) 625-1709	• Region III Regional Disaster Medical Health Specialist (RDMHS) Program responsibilities
Mary Thomas Region III RDMHS Mary.Thomas@ssvems.com (916) 625-1709	• Region III Regional Disaster Medical Health Specialist (RDMHS) Program responsibilities
Open EMS Specialist – Specialty Care	• Implement, coordinate, monitor, and maintain effective S-SV EMS critical and specialty care systems and committees • Act as a liaison for S-SV EMS authorized critical and specialty care system providers • Collect, analyze, maintain, and present S-SV EMS critical and specialty care system data.

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Colton Evey, Paramedic EMS Specialist – Operations Colton.Evey@ssvems.com (916) 625-1702	• Manage EMS personnel credentialing processes & systems • Assist with EMS personnel investigations & enforcement • Assist with EMS training program approval & oversight • Assist with EMS provider permitting & vehicle inspections • Assist with other Agency operations duties as assigned
Shawn Joyce EP/EP Grant Coordinator Shawn.Joyce@ssvems.com (916) 625-1718	• Emergency preparedness (EP) & grant coordination
Trenton Quirk, Paramedic EMS Specialist – Investigator Trenton.Quirk@ssvems.com (916) 625-1716	• Manage EMS personnel investigation & enforcement program • Assist with EMS training program approval & oversight • Manage EMS provider permitting processes • Assist with other Agency operations duties as assigned
Brittany Pohley, Paramedic EMS Specialist – QM Brittany.Pohley@ssvems.com (916) 625-1724	• EMS provider QM primary liaison • Coordination & oversight of EMS QM activities/initiatives • Development, oversight, & coordination of the Agency's EMS education/training programs • EMS for Children (EMSC) & pediatric specialty center liaison • Assist with other EMS data & QM activities as assigned
Jared Gunter, Paramedic EMS Specialist Jared.Gunter@ssvems.com (916) 625-1717	• REMAC coordination/oversight • STEMI QI Committee coordination/oversight • EMS clinical QM data auditing, analysis & reporting • Assist with EMS training program approval & oversight • Assist with EMS provider contract compliance as assigned • Assist with other EMS data & QM activities as assigned
Jeff McManus, Paramedic EMS Specialist – Data Analyst Jeff.McManus@ssvems.com (916) 625-1721	• Manage &/or support EMS data systems & specialty patient data registries • Auditing, analysis & reporting of EMS & specialty patient program data • STEMI QI Committee coordination/oversight • HIE data program oversight • Assist with other EMS data & QM activities as assigned
Kristy Harlan EMS Specialist – Contracts Compliance Manager Kristy.Harlan@ssvems.com (916) 625-1722	• Manage EMS prehospital provider contract compliance • Produce/publish internal & external compliance reports • EMS prehospital provider liaison • Assist with other EMS data & QM activities as assigned