Sierra – Sacramento Valley Emergency Medical Services Agency



Regional Executive Director John Poland, Paramedic

Medical Director Troy M. Falck, MD, FACEP, FAAEM

JPA Board Chairperson
Sue Hoek, Nevada County Supervisor

Address & Contact Information 535 Menlo Drive, Suite A Rocklin, CA 95765 (916) 625-1702 info@ssvems.com www.ssvems.com

Serving Butte, Colusa, Glenn, Nevada, Placer, Shasta, Siskiyou, Sutter, Tehama, & Yuba Counties

JOB POSTING FOR THE POSITION OF: CERTIFICATION SPECIALIST

Salary Range: \$24.65/hr - \$30.86/hr

The Sierra-Sacramento Valley EMS Agency is accepting applications for the full-time position of Certification Specialist. Please see the attached job and benefit description for additional position information.

To apply submit a cover letter and resume to the email address below

- Point of contact and/or questions can be sent to Patrick Comstock, Deputy Director of Operations.
 - o Patrick.Comstock@ssvems.com
 - 0 916-625-1701

Applications will be accepted until Thursday October 16, 2025



S-SV EMS Agency Job Description





POSITION DETAILS

Work Schedule: Monday - Friday, 7:00 am - 4:30 pm (9/80 Schedule).

Work Location: S-SV EMS Rocklin Office Monday – Thursday

Remote Work or 9/80 Day Off on Alternating Friday's

FLSA Status: Non-Exempt Job Status: Regular Full-Time

Compensation Type: Hourly Rate Travel: Minimal

Reports To: Deputy Director – Operations

Positions Supervised: None

Minimum Qualifications

- 21 years of age or older.
- Current/valid California Class C Driver's License.
- · High school diploma or GED.
- EMS knowledge/experience preferred.

Other Requirements & Notices

- May require occasional travel, with mileage reimbursed.
- May require occasional overtime hours, calculated at 1½ hours CTO for every hour accrued.
- Requires some lifting of up to 20 lbs., bending, stooping and computer work.
- S-SV EMS is a CalPERS employer, participation in CalPERS retirement is mandatory.
- Fringe benefits include health, dental, vision, two (2) weeks' vacation the first three (3) years (then increasing), and 14 days/year of sick leave.
- All major holidays observed.

POSITION SUMMARY

The Certification Specialist is responsible for receiving, reviewing, and processing applications for EMS personnel credentials, and for issuing wallet-sized credential cards to qualified individuals who meet established minimum requirements. The Certification Specialist is also responsible for inputting/tracking EMS personnel credentials in applicable EMS personnel registry systems. This job requires a competent individual with the following skills:

- Strong interpersonal, verbal, and written communication skills.
- Ability to work independently, make decisions/recommendations to promote problem solving.
- Proficiency in the utilization of Microsoft Office computer programs.
- General clerical skills.



S-SV EMS Agency Job Description





ESSENTIAL POSITION FUNCTIONS

Reasonable Accommodations Statement

To perform this job successfully, an individual must be able to perform each essential function satisfactorily. Reasonable accommodations may be made to enable qualified individuals with disabilities to perform the essential functions.

Essential Functions

The Certification Specialist is expected to perform in an efficient and competent manner the following duties, including but not limited to:

- Perform copying, scanning and faxing activities and process mail.
- Answer/screen incoming telephone calls and assist the public.
- Process Agency messages left on voice mail and general email in-box.
- Provide clerical support for routine and confidential matters.
- Provide clerical support to Agency staff as needed.
- Assist the Agency Administrative Secretary/Financial Services Assistant as needed.
- Receive, review and process application for EMR, EMT, AEMT, Paramedic and MICN
 credentials, and issue applicable wallet-sized credential cards to qualified individuals.
- Enter, track and reconcile EMT/AEMT applicants in the California EMS Authority EMS personnel registry.
- Maintain Agency EMS personnel registries.
- Assist in coordinating monthly Agency accreditation/orientation classes.
- Prepare continuing education (CE) training certificates.
- Process Agency invoices as needed.
- · Assist other Agency staff as required/directed.
- Perform other duties as assigned.

The Certification Specialist is expected to have excellent written and verbal communication skills, be a problem solver, work independently and foster positive relations between the Agency, external organizations, and the public.