



**Multiple Patient Incidents**

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**DEFINITIONS**

**Control Facility (CF):** An acute care hospital or EMS dispatch center responsible for situation status reporting and patient dispersal during a MCI or URVI.

**EMS Surge Incident:** An incident that does not overwhelm prehospital resources but has the potential to overwhelm hospital resources with multiple patients.

**Unified Response to Violent Incident (URVI):** An evolving event, primarily managed by law enforcement (LE), involving the use of force or violence on a group of people (e.g. mass shooting, bombing, riots, etc.). These incidents present a significantly higher threat of injury or loss of life to first responders, victims, and the public.

**Multiple Casualty Incident (MCI):** An incident that requires more prehospital and/or hospital resources to adequately manage patients than those available during a routine response. A MCI is categorized by the following levels:

**LEVEL 1 MCI: Approximately 5-14 patients, expected duration ≤1 hour**

**LEVEL 2 MCI: Approximately 15-49 patients, expected duration ≥1 hour**

**LEVEL 3 MCI: 50+ patients, expected duration ≥1 hour**

**EMS SURGE ALERT**

**MCI ALERT**

**When:**

- Three (3) or more ground or air transport resources are requested to respond to an incident; or
- Three (3) or more patients are identified after arrival at the scene of an incident; or
- Multiple patients are released at scene who may arrive at a hospital by private vehicle.
- A URVI.

**Who:**

- Dispatch center or first dispatched ground transport resource.

**Why:**

- To provide early notification to the CF for situation status reporting and hospital polling.

**When:**

- An incident that requires more EMS system resources to manage patients than those available during a routine response; or
- The number of patients from a single incident overwhelms the CF or closest appropriate receiving hospital.

**Who:**

- Dispatch center, prehospital resources, or CF.

**Why:**

- To provide early notification for situation status reporting, hospital polling and initiation of the Regional MCI Plan.



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