


| | | | |
|---|---|----------------------|-------------------|
| Sierra – Sacramento Valley EMS Agency Program Policy | | | |
| EMS System Quality Improvement Program (EMSQIP) | | | |
|  | Effective: 12/01/2020 | Next Review: 07/2023 | 620 |
| | Approval: Troy M. Falck, MD – Medical Director | | SIGNATURE ON FILE |
| | Approval: Victoria Pinette – Executive Director | | SIGNATURE ON FILE |

PURPOSE:

To establish Emergency Medical Services System Quality Improvement Program (EMSQIP) requirements for EMS system participants in the S-SV EMS region.

AUTHORITY:

- A. HSC, Division 2.5, § 1797.204, 1797.220 and 1798.
- B. CCR, Title 22, Chapter 12.

POLICY:

- A. ALS/LALS prehospital provider organizations and base/modified base hospitals shall submit a written EMSQIP to S-SV EMS for review and approval every five (5) years. The written EMSQIP shall include the following minimum information:
 1. Provider name and management structure, including QI coordinator, medical director, and internal QI structure. Include an organizational chart if available.
 2. Description of how, how often and who collects/analyzes QI indicator data.
 3. Description of how and how often QI indicator data is shared with QI committees, technical advisory committees, peer review groups, management, etc.
 4. Description of how the provider communicates QI activities to external stakeholders (other EMS system participants, elected officials, the public, etc.).
 5. Description of the provider’s approach to performance improvement and the process used to implement changes.
 6. Description of how provider policies and procedures are developed/revised, and how staff are educated/trained on new/revised policies and procedures.
 7. Description of how staff are educated/trained on new/revised S-SV EMS policies and protocols.

8. Description of the process for ensuring staff complete other required EMS education/training.
- B. All EMS system participants shall submit an annual EMSQIP report, utilizing an S-SV EMS developed standardized form, for the previous calendar year to S-SV EMS no later than March 31st.
 - C. All EMS system participants shall participate in the S-SV EMS EMSQIP, which may include providing records for program monitoring and evaluation.
 - D. EMS system participants shall develop a performance improvement plan when their EMSQIP identifies a need for improvement. Collaboration with S-SV EMS and/or other EMS system participants is required if system issues are identified.