



**S-SV EMS Crisis Standard of Care  
EMS System Orders**

**838-B**

**NOTICE**

**ORDERS MUST BE CONFIRMED VERBALLY WITH AN S-SV EMS REPRESENTATIVE**

The following actions shall be implemented immediately to maintain the stability of the EMS delivery system. All PSAPs, ambulance dispatch centers, EMS provider agencies and personnel shall be informed of these orders. If it is not possible to provide a copy of this form electronically, these orders may be relayed verbally to all affected agencies and personnel.

Effective Date/Time:

End Date/Time:

Affected OA(s):  Butte  Colusa  Nevada  Placer  Shasta  Siskiyou  Sutter  Tehama  Yuba

**CRISIS STANDARD OF CARE EMS SYSTEM ORDERS**

Name:

Title:

Signature:

Date/Time:

Operating as an agent of the S-SV EMS Agency, I hereby authorize the following orders

	Order #	Initial to Execute	DESCRIPTION
<b>DISPATCH</b>	CSO-1		<b>Notify all on-duty dispatch personnel of Crisis Standard of Care EMS System Orders</b>
	CSO-2		<b>Notify all on-duty EMS units/personnel of Crisis Standard of Care EMS System Orders</b>
	CSO-3		<b>Conduct a roll call to determine status and welfare of on-duty units</b> Contact each unit to determine status and ability to respond. This may be used following an incident when ambulance resources may have been compromised.
	CSO-4		<b>Place all available ambulances in service</b> Place all available ambulances in service and make them available for 911 system response. Dispatchers shall assign BLS ambulances to any appropriate event. Once assigned to an event, the BLS ambulance should not be canceled because of ALS availability.
	CSO-5		<b>Dispatch BLS ambulances to Alpha, Bravo and code 2 EMS calls</b> Once assigned, the BLS ambulance should remain on the event even if the call is upgraded. If ALS is required, first responder/QRV personnel should provide this service (if available).
	CSO-6		<b>Automatic ambulance dispatches suspended until verified by FR/QRV personnel</b> Ambulances should only be dispatched to calls when a patient has been identified to be in need of immediate transportation by FR/QRV personnel. <u>Patients not in immediate need will not be transported.</u>
	CSO-7		<b>Ambulance dispatches to Alpha, Bravo and code 2 EMS calls are suspended</b>
	CSO-8		<b>PSAPs may discontinue use of emergency medical dispatching (EMD) procedures</b> Implement Altered Triage Algorithm (Reference No. 838-A)
	CSO-9		<b>Implement Pandemic EMD Triage Card</b>



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	Order #	Initial to Execute	DESCRIPTION
<b>CONTROL FACILITY</b>	CSO-10		<b>Use of non-traditional patient transport resources (buses, taxis, etc.) are authorized</b>
	CSO-11		<b>Notify all hospitals of Crisis Standard of Care System Orders</b>
	CSO-12		<b>Suspend system communications on _____ radio frequency</b> Notify all hospitals that use of the _____ radio frequency is suspended and allocated for EMS command net communications.
	CSO-13		<b>Direct all ambulance patient destinations (including alternate care sites, clinics, etc.)</b>
<b>EMS PROVIDERS</b>	CSO-14		<b>Implement/continue ambulance system surge actions</b>
	CSO-15		<b>Alert all EMS command staff (managers, supervisors, etc.)</b>
	CSO-16		<b>Activity Suspension</b> Announce to all on-duty units that the following activities have been suspended: <input type="checkbox"/> Off-duty times <input type="checkbox"/> Meal breaks <input type="checkbox"/> Inter-facility transports.
	CSO-17		<b>Ambulances shall transport to the closest open emergency department</b>
	CSO-18		<b>Ambulances shall contact the control facility for all patient destinations</b>
	CSO-19		<b>Replace ePCRs with interim patient care reports or triage tags</b> Discontinue use of ePCRs, and replace with written interim patient care reports or triage tags for patient care documentation purposes.
	CSO-20		<b>Move all ambulances to muster stations</b> All available ambulances shall be staged at the following muster locations:  <div style="display: flex; justify-content: space-around; margin-left: 40px;"> <div style="text-align: center;"><u>RESOURCE</u></div> <div style="text-align: center;"><u>LOCATION</u></div> </div> #1 _____ #2 _____
<b>Notes:</b>			
<b>Discontinue the following orders:</b>			
<b>Total number of actions to execute:</b>			<b>Total number of actions to discontinue:</b>