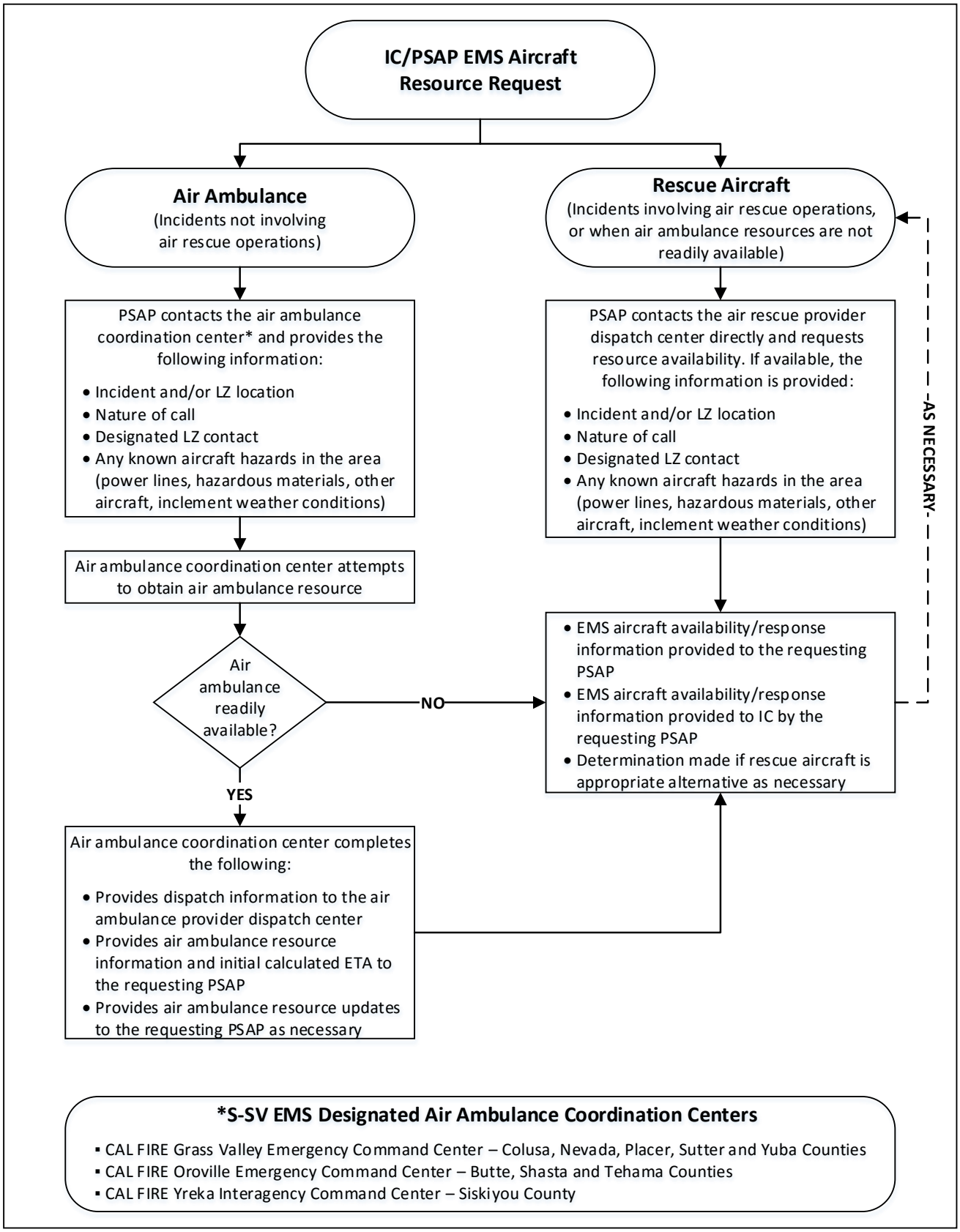
IC/PSAP EMS Aircraft Resource Request
Air Ambulance
(Incidents not involving air rescue operations)
Rescue Aircraft
(Incidents involving air rescue operations, or when air ambulance resources are not readily available)
PSAP contacts the air ambulance coordination center* and provides the following information:
• Incident and/or LZ location
• Nature of call
• Designated LZ contact
• Any known aircraft hazards in the area (power lines, hazardous materials, other aircraft, inclement weather conditions)
PSAP contacts the air rescue provider dispatch center directly and requests resource availability. If available, the following information is provided:
• Incident and/or LZ location
• Nature of call
• Designated LZ contact
• Any known aircraft hazards in the area (power lines, hazardous materials, other aircraft, inclement weather conditions)
-AS NECESSARY-
Air ambulance coordination center attempts to obtain air ambulance resource
Air ambulance readily available?
NO
YES
• EMS aircraft availability/response information provided to the requesting PSAP
• EMS aircraft availability/response information provided to IC by the requesting PSAP
• Determination made if rescue aircraft is appropriate alternative as necessary
Air ambulance coordination center completes the following:
• Provides dispatch information to the air ambulance provider dispatch center
• Provides air ambulance resource information and initial calculated ETA to the requesting PSAP
• Provides air ambulance resource updates to the requesting PSAP as necessary
*S-SV EMS Designated Air Ambulance Coordination Centers
▪ CAL FIRE Grass Valley Emergency Command Center – Colusa, Nevada, Placer, Sutter and Yuba Counties
▪ CAL FIRE Oroville Emergency Command Center – Butte, Shasta and Tehama Counties
▪ CAL FIRE Yreka Interagency Command Center – Siskiyou County