



## Hospital Preparedness Program LEMSA Project FY 2013–14 (Year 12)

**August 08, 2013**

### **Reminder: EMResource Facility Daily Status Updates**

The state contacted our agency on July 18, 2013 and indicated they have noticed an ongoing problem with hospital facilities not regularly updating their facility daily status each morning. The concern at the state and LEMSA level is that if a facility status is not updated the facility will not receive MCI alerts for patient distribution or HAVBED notifications.

This is a reminder to please update your facility status daily at least once every morning and more often as needed when important conditions change. The initial daily status update is done by most facilities at 0805 hours or close to that time each day.

We greatly appreciate your helping us maintain our system in a state of communications readiness for daily MCI events and larger surge events. **If your facility is experiencing technical computer problems, outside of the hospital, associated with EMResource please call the EMResource 24/7 number at 1-888-735-9559 (Prompt 1 then 6).**

All S-SV EMS hospitals were sent the above advisory on July 18, 2013 via email. The nine-county S-SV EMS LEMSA Project Advisory Committee members were advised via Web conference of this information on August 07, 2013. Additionally, on August 07, 2013 LEMSA Project Advisory Committee members were sent an email forward of the initial advisory made to all S-SV hospitals.

S-SV hospitals are required by S-SV policies to update their status as noted above. Thanks again for helping us keep our communications in a state of readiness.

**Shawn C. Joyce**

***Emergency Preparedness Coordinator***

Sierra-Sacramento Valley EMS Agency  
5995 Pacific Street  
Rocklin, CA 95677  
Main: 916.625.1702 | Facsimile: 916.625.1730

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