

SIERRA-SACRAMENTO VALLEY EMS AGENCY PROGRAM POLICY

REFERENCE NO. 412

SUBJECT: 9-1-1 PROVIDER RESPONSE POLICY

PURPOSE

9-1-1 providers perform the vital and important service of providing definitive prehospital emergency medical care in our communities. This policy is to ensure that all requests for prehospital emergency care shall be responded to by on duty staff and a response vehicle.

AUTHORITY

California Health and Safety Code, Division 2.5, Sections 1797.200, 1797.201, 1797.204, 1797.206, 1797.220, 1797.224, 1797.252, and 1798.

California Code of Regulations, Title 22, Sections 100147, 100167, and 100169.

POLICY

- A. Each 9-1-1 Service provider shall have policies and procedures in place to require on duty EMS personnel to respond, when dispatched, to all requests for medical aid.
- B. Each 9-1-1 provider shall submit the above referenced policies and procedures to S-SV EMS Agency for review.
- C. Any violation of the provider response policies shall be reported to S-SV EMS.

Effective Date: 07/01/2010
Next Review Date: 06/2013
Approved:

Date last Reviewed / Revised: 06/10
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S-SV EMS Medical Director

SIGNATURE ON FILE
S-SV EMS Regional Executive Director